

Eric Guess *UX Product Designer*

Skill Set

User-Centered Design, User Research, Usability Testing, Information Architecture, Accessibility, Interaction Design, UI Design, Design Systems, and other UX-related keywords...

Contact

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Experience

Conduent - *Sr. UX/UI Product Designer* | 2020 - Present

- Design System creation for new enterprise product platform (design, docs, some code)
- All-encompassing UX work to craft efficient UIs and workflows within new product platforms

FM:Systems - *Sr. User Experience Designer* | 2018-2020

- Enabling efficient management of enterprise facilities by designing for monitoring & insights
- Product experience strategy to a combine disparate offerings after two company acquisitions into a cohesive SaaS offering
- Lead collaborative initiative to create our design system including design, code and docs

UltraLinq Healthcare Solutions, Inc - *Lead Product Designer* | 2017-2018

- Data-driven optimization of physicians' and technicians' medical imaging workflows
- Creation of internal, Sketch-based, Design System for growing design team

iCiDIGITAL - *UX Architect & Visual Designer* | 2015 - 2016

- Tamed the chaos of 40+ disparate websites for a global organization through a user-centered design process, delivering a global navigation structure, responsive pattern library & UI designs

Cardinal Solutions - *Sr. UX Consultant* | 2014 - 2015

- User research, documentation, visual design & front-end development for an internal responsive web application for the North Carolina Department of Transportation

Red Hat - *UX Designer* | 2013 - 2014

- Navigation re-architecture of Red Hat's award winning Customer Portal
- Increased conversion to product downloads with product page enhancements
- Ran card sorting and tree testing activities with users across the globe

Smashing Boxes - *Creative Director* | 2012

- Drove design and frontend implementation for NCSU's School of Design
- Designed the successful MVP iOS and Android app Stealz

ReverbNation - *Web Designer & Front End Dev* | 2012

AtlanticBT - *Web Designer & Front End Dev* | 2006 - 2011